

Aaron Shohet Property – Complaints Procedure

At Aaron Shohet Property we strive to ensure customers, clients and anyone who comes into contact with our business is happy and treated professionally and given exceptional service, however we understand that sometimes things may go wrong, and a complaint may be made.

In the event of a complaint, Aaron Shohet (Company Director) will endeavour to reach out and reply within a suitable timeframe as mandated by law and hope to reach a suitable solution.

In the event that this does not happen, Aaron Shohet Property are members of The Property Ombudsman, and we would refer any complaints to be dealt with by the Ombudsman service.